



National Flooring Equipment, Inc. Scrapper Battery Warranty and Returns Policy

Battery Warranty

National Flooring Equipment Inc. (referred to as “The Company”) warrants Scrapper batteries that become unusable or unserviceable due to defects in material and/or workmanship for a period of 12 months from date of shipment from The Company according to the following proration schedule:

- 100% for the first six (6) months after shipment
- 50% for months seven (7) through nine (9)
- 25% for months ten (10) through twelve (12)

Warranty claims for batteries must be approved by The Company’s technical support staff. The Customer agrees to working with The Company technical support agents to verify battery condition. The Customer shall provide photographs of the product serial number plate and batteries.

Exclusions: This warranty will be voided on batteries that fail due to:

- Improper charging, such as:
 - Use of battery chargers not purchased from The Company
 - Charging while batteries are hot causing swelling of the case
 - Batteries left uncharged for extended periods of time
- Abuse, such as:
 - Machine dropped or in collision with other objects
 - Dropped battery
 - Freezing
 - Fire or explosion
- Improper preventive maintenance, such as:
 - Loose wiring
 - Corroded terminal connections
 - Mixing battery packs with batteries not approved for use by The Company

Battery Returns

Under no circumstances shall batteries be returned to nor accepted by The Company. Any unauthorized return of equipment will be declined at the dock by The Company.

Batteries must be properly disposed of by the Customer according to local regulations. The Company shall not be held responsible for improper battery disposal by the Customer/End User.